A World of Opportunities

ICF Membership Services and Benefits At-a-Glance

Welcome to the ICF

The International Coach Federation (ICF) is the leading global organization dedicated to advancing the coaching profession by setting high standards, providing independent certification, and building a worldwide network of credentialed coaches.

The ICF has over 15,000 members in over 90 countries. The following is an overview of the services and benefits ICF members around the world are enjoying.

Professional Recognition

The International Coach Federation's rapid expansion indicates worldwide recognition of the value of ICF Credentialed coaches. As a member, you demonstrate your commitment to the profession of coaching and standards of excellence.

Coaching Credentials

ICF is renowned for its globally recognized credentialing program, which is available to any coach who has completed the required education and coach-specific training. The ICF offers three credentials: ACC, PCC and MCC.

Coach Referral Service (CRS)

The ICF offers credentialed coaches the option of participating in the ICF online CRS program to increase their visibility for those seeking coaching services.

Regional Service Centres (RSC)

The ICF has Regional Service Centres (RSCs) in Europe and in Asia-Pacific. These centres exist to improve the level of customer service for ICF Chapters and members in the region and increase worldwide presence for the ICF.

Special Interest Groups (SIGs)

SIGs offer an additional venue for coaches in similar fields to communicate best practices and new ideas. Over 35 SIGs meet by teleconference once per month.

ICF Web site, Newsletter & Updates

All ICF members have access to "members' only" content on the ICF Web site and microsites in French, German and Spanish and receive ICF's monthly member newsletter, *Coaching World*, the ICF Annual Report, member benefits brochure and regular member update e-mails which provide information on member services and benefits and association news.

Shared Ethics & Standards

ICF coaches subscribe to an internationally recognized philosophy of coaching, including the ICF's core competencies and code of ethics, and are subject to an ethical review process, including an objective investigation, follow-up and disciplinary action, should a concern be reported.

Training Program Search Service (TPSS)

The TPSS at Coachfederation.org allows members to search for all ICF-approved ACTP, ACSTH, and CCE programs by a number of criteria.

Global Coaching Conferences

ICF Conferences offer coaches new techniques and concepts through incredible programming, the opportunity to network with other coaches and lots of fun. Each year, ICF hosts an international conference.

International Coach Federation

<u>Headquarters</u>

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ICF Membership Services and Benefits At-a-Glance Continued

Leadership Development

There are a number of opportunities to become actively involved in ICF activities and sharpen your leadership skill set, promote professionalism and contribute to the recognition of the coaching profession on local, national, regional and international horizons, including positions on ICF Committees, Task Forces and Chapter and Global Boards. Additionally, the ICF offers regularly scheduled webinars and in-person opportunities to assist chapter leaders in areas including member retention and acquisition, the sharing of best practices, and more.

Research on Coaching

The ICF is committed to collecting and disseminating research on coaching. ICF members have access to the ICF Research Portal and enjoy reduced pricing on coaching research commissioned by the ICF, such as the first-ever ICF Global Coaching Study conducted by PricewaterhouseCoopers and the soon to be completed ICF Global Coaching Client Study.

Library of Presentations

The ICF's library of presentations contains many items for both members and ICF Chapters, including: marketing and public relations kits, fact sheets, brochures and more. Presentations covering a number of topics, including an overview of the ICF, membership retention and credentialing, are also available.

ICF Online Community

The ICF Online Community allows ICF members to easily connect with one another through various forums, share information and ideas and download materials quickly.

Local ICF Chapters

Any ICF member can choose to participate in a local chapter. Local chapters offer coaches monthly occasions to meet fellow coaches and attend programs and educational coaching events. Over 160 ICF Chapters are currently operating in nearly 50 countries. The ICF has produced a chapter handbook to aid volunteer leaders in operating more efficiently and effectively.

Marketing and Public Relations

Every month, millions of people around the world are exposed to coaching and the ICF through the media. The ICF is increasingly more readily recognized as an important resource for the global media and strives to promote both professional coaching and ICF members around the globe through various marketing and public relations efforts.

Resource Partners

The ICF has partnered with various groups to offer a discount or special pricing on products and services to ICF members.

A Strategically Focused Organization

The ICF Board of Directors has adopted a strategic plan which charts a definitive course for the organization for the next 10 to 30 years. This "living" document enables the organization to be sharply focused, maximize utilization of available resources, provide value for all stakeholders and move distinctly forward.

